



**Press Contact**

Rachel Pigeon  
Linium, LLC  
518.689.3149  
info@linium.com

**For Immediate Release**

**Linium Works with HP Service Manager to Help Customers Lower Operational Costs and Improve Service Quality**

**Albany, NY, December, 10, 2008** – Linium today announced that it has joined the HP Service Manager Program. To help lower operational costs and improve service quality, Linium works with HP customers to further optimize HP Service Manager software.

Linium Infrastructure Management Practice Leader, Melanie Garvin Worth, commented, "We urge our clients to keep current with the most recent version of software in order to provide the most efficient and cost effective solutions. HP Service Manager includes new features and functionality that gives clients the capabilities they need to improve business operations."

Linium provides superior IT consulting services, specializing in business process, implementation, and upgrade solutions. HP Service Manager enables IT to quickly identify and resolve service outages, provides a central point of contact for all issues, offers visibility into service support, and establishes a historical record of service disruptions and resolutions for analytics and service optimization.

"Organizations need to smartly manage cost, risk and change in a predictive fashion to ensure that they are successful now and in the future," said David Flesh, director of Product Marketing, Software and Solutions, HP. "Linium complements HP IT Operations software and helps customers meet these goals."

**About Linium**

Linium, an HP Software Gold Business Partner, provides consulting services and technical expertise to deliver HP Service Manager and Asset Manager infrastructure management solutions to enterprise business environments.

Linium is a solutions integration firm specializing in the development, implementation, and maintenance of enterprise IT service and asset management solutions. For over a decade, Linium has been delivering IT solutions and services that provide business value to the Fortune 500 and Government industries. Our fully integrated array of services enables our clients to control costs, reduce risks, improve service delivery and enhance security.

For more information about Linium, or this particular news story, please contact:

Rachel Pigeon  
Linium, LLC  
518.689.3149  
info@linium.com  
Web: [www.linium.com](http://www.linium.com)