HP Exstream for Public Sector

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Overview

HP Exstream is a single-document automation platform that enables government agencies to efficiently create high-volume, on-demand and interactive personalized constituent communications of all types, regardless of complexity, variability or output channel. HP Exstream helps state, local and federal government agencies – as well as municipalities and educational institutions – reduce costs associated with the design, production and management of the myriad documents they produce on a daily basis, while allowing them to be more responsive to constituents.

The HP Exstream environment for building and deploying intelligent, interactive document applications is ideal for agencies that want to provide employees with the flexibility and autonomy needed to complete interactive point-of-need personalized documents for citizens. Plus, it ensures accuracy and controls costs through centralized production and fulfillment. HP Exstream can be called through web services to enable the agency's staff – or taxpayers themselves – to complete fully personalized sets of tax and revenue documents on demand by using interactive stations at tax and revenue offices.

Enterprises and agencies of all sizes use HP Exstream to help reduce document development and production costs by as much as 80 percent, create critical constituent communications up to 85 percent faster, and deliver clearer, more relevant communications that provide outstanding service to constituents.

HP software addresses many components that government entities strive for as part of managing their document creation processes, including:

- Reducing document production costs

- Improving constituent services

- Ensuring compliance on mandated regulations

- Automating time-consuming design steps in their document creation process

- Maintaining a high level of performance and ease of use

- Simplifying integration into their existing infrastructure

- Reducing environmental impact

Key features and benefits

- Reduce IT costs and complexity by reducing the number of document templates that need to be developed and supported.

- Reduce mailing and archival costs by centralizing the distribution of field-generated

documents.

- Reduce government employee training costs by replacing paper-based forms and manual processes with intelligent, interactive document applications.

- Enhance communications by incorporating relevant and targeted information, such as legislative and public service announcements, helpful tips, variable graphics, and other rules-driven messages, directly into notices and other citizen correspondence.

- Generate e-notifications as timely reminders to notify citizens of important events, such as impending court dates or expiration of services, to reduce call center volume and proactively remind citizens to take action.

- Ensure compliance with multilingual applications for 21 languages, as well as English medical and legal dictionaries.

- Manage variable content to guarantee compliance with changing government regulations and privacy legislation.

- Reduce phone call volume and constituent confusion with point-of-need messaging.

- Reduce errors and miscommunications by controlling what content constituent-facing employees can deliver based on built-in document intelligence.

- Allow for interoperability with legacy systems through open and standards-based technology.

- Swiftly exchange data from a variety of sources with XML support.

- Empower citizens through interactive, self-service documents.

- Easily integrate any applications built with HP Exstream with business process management, customer relationship management and enterprise content management solutions, leading to more efficient and organized business workflow.

- Utilize data from any source on any platform and produce 22 different forms of output.

- Print responsibly and reduce environmental impact using HP Exstream's electronic and interactive capabilities and utilizing white space management capabilities that reduce paper usage.

Availability
HP Exstream is currently available worldwide. Please contact an HP sales representative for additional information or visit www.hpexstream.com.