

JAMIE ERBES Director, Services Research HP Labs

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Jamie Erbes has more than 20 years of leadership, innovation and influence in networks, data centers and workflow automation. As director of Services Research in HP Labs, she is responsible for research and development of operating models, process automation and service analysis algorithms to help HP and its customers make the most of a future where we see "Everything as a Service."

Previously, Erbes was chief technology officer for the Software and Solutions business at HP, supporting the company-wide software strategy for IT management software, business technology optimization, as well as communications and media solutions.

Erbes came to HP following the acquisition of EDS and helped integrate the companies and deliver a shared solution set to market. She has been recognized as an industry fellow for how her evocative ideas and insight on technology have helped guide the future direction of HP. She also was responsible for launching a new service dedicated to global automation and IT infrastructure library (ITIL) support, key components of the HP Enterprise Service Management portfolio for cloud computing.

Erbes is a noted industry expert on automation software, cloud computing, business optimization and IT outsourcing. Her insight has appeared in publications such as Forbes, ZDNet, eWeek and The Australian.

Prior to joining EDS, she held numerous leadership roles at LoudCloud Inc., where she led the first releases of Opsware and other web-hosting automation solutions.

Erbes holds a computer science degree from the East Central University in Oklahoma.