



Progressive, Profitable Printing



HP Scitex Print Care

Maximize *your printer* **uptime**
and **improve productivity**

Your HP Scitex printer...

It's an important investment. You can clearly see the print quality performance. But, what's not so obvious – yet has a real impact on your business – are the production efficiencies and savings you get when your printing runs smoothly, day after day.

HP Scitex Print Care is a set of maintenance tools and services that help you maximize uptime. You can anticipate technical issues before they cause downtime, maintain smooth operations, and achieve production efficiencies to reduce costs and waste.

With the enhanced diagnostics, you get step-by-step operator guidance for timely, effective routine maintenance and quick, easy resolution. Remote assistance is like working side-by-side with an expert technician who can see the printer via video and chat in real time with your operator or HP Authorized Channel Partner to reach a resolution. And with a production information report, you can evaluate factors such as ink and substrate usage, printing timing, and other production information.

Maximize your uptime with HP Scitex Print Care tools and services:

- Follow enhanced diagnostics and guidance – For timely, effective routine maintenance and quick, easy resolution.
- Experience remote assistance – Like working with an expert technician by your side.⁽¹⁾
- View production information – Evaluate key factors and information that help you identify opportunities to reduce costs and waste.



HP Scitex Print Care tools and services

Remote Assistance

- Your remote assistant is ready and waiting to chat in real time to provide assistance service and support to you or your HP Authorized Channel Partner.
- The remote HP technician looks at your printer via video, sees diagnostic results, and views historical data to help complete maintenance and reach a resolution.

Diagnostic Tool

- Evaluates various printer components and pinpoints potential problems.
- Initiated by your operator, HP technician, or HP Authorized Channel Partner.
- Automatically schedules or pre-schedules diagnostic analysis.

Calibration Tool

- Performs accurate printer calibration.
- Procedures are unique to your printer.

Maintenance Scheduler

- Alerts you when it's time to initiate routine maintenance.
- Schedules the next maintenance reminder upon completion of each maintenance process.

Printer Reporting System

- Receive reports of production information, including ink and substrate usage, production timing, and printing time.
- View printer information or export it to a spreadsheet file.

Automatic Software Update Tool⁽²⁾

- Initiate software downloads as they become available.

⁽¹⁾ The remote HP technician may work directly with your operator, or with your HP Authorized Channel Partner.

⁽²⁾ Available for HP Scitex LX600 and LX800 Printers only.



Progressive, Profitable Printing