



HP Executive Scorecard Helps Align IT with Enterprise Objectives

Software collects, centralizes, analyzes key elements of IT performance to improve enterprise agility

Overview

Information Technology (IT) executives are under increasing pressure to demonstrate the value delivered by IT to the organization. Translating IT performance to enterprise value in terms that are easily understandable is difficult and time consuming. Organizations can spend weeks gathering information from multiple sources, resulting in complex, typically unreliable, spreadsheets. To improve the transparency of their decisions and to convey value, IT management needs to establish competitive benchmarks.

[HP Executive Scorecard](#) provides chief information officers (CIOs), vice presidents of IT and Finance, as well as other IT and business executives the performance data needed to improve and accelerate IT decisions. It automates data collection and analysis from multiple sources, including third-party products, to provide a single view of IT metrics.

HP provides transparency, efficiency and performance management

HP Executive Scorecard draws on years of experience from the HP business intelligence community and input from CIOs in HP customer advisory boards to provide common metrics and 53 out-of-the-box key performance indicators (KPIs). Combining these metrics and KPIs with ready-made data integration enables clients to:

- Demonstrate IT value with standardized, performance-driven metrics.
- Make rapid, accurate decisions by viewing planned versus actual expenses beside other performance data more quickly.
- Improve enterprise agility with customized dashboard views that deliver specific information needed by each member of the IT management team to identify and respond to better align IT with enterprise objectives.

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HP Executive Scorecard delivers detailed dashboards for technology executives and those communicating with the rest of the organization, such as business relationship managers. These dashboards are highly customizable with out-of-the box examples that can be tailored to the following IT roles:

- Chief Information Officer (CIO) – By measuring the percentage of projects matching enterprise objectives and projects on budget, the CIO can better align IT strategy to enterprise goals.
- Vice president of IT Operations – By measuring the percentage of change in assets and project costs, the vice president of IT Operations can plan, design and implement IT processes to align with infrastructure demands.
- IT Service Managers – By measuring the percentage of service level agreements (SLAs) not met and outages over time, IT Service Managers can continually improve customer satisfaction with IT services.
- Project Management Officer (PMO) – By measuring the percentage of projects on time and budget, the PMO can coordinate between all project parties to ensure projects are completed on time, within budget and with high quality.
- Business Relationship Managers (BRM) – By gathering all the metrics and KPIs related to the services IT is providing to a line of business (LOB) on a single dashboard, the BRM can prove the increased value of IT for particular LOBs on a continuous basis.

The open architecture of HP Executive Scorecard combined with Web 2.0 technologies, enables IT executives to rapidly collect and accurately analyze data from multiple solutions. These include third-party products as well as [HP Business Service Management](#), [HP Financial Planning and Analysis](#), [HP Service Manager](#), and [HP Project and Portfolio Management](#).

Pricing and availability

The HP Executive Scorecard is available worldwide now. Pricing is based



on client requirements.

Addition information on the HP Executive Scorecard is available at www.hp.com/go/xs.

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